



# Elevate Her

---

Elevate her is an invitation-only retreat for women who are ready to take their empowerment to the next step. A timeless moment to experience and fully honour your emotions, your history and your journey, surrounded by an intimate community of powerful women being there to witness your transformation, engage their own, and hold each other accountable. Elevate Her is proposed to you by Juliana Mordant. Please use the form below to register.

---

## Personal information

First name.....

Last name.....

Birthdate .....

Email address .....

Phone number.....

Home address.....

---

## Things we need to know

Known allergies.....

Blood type .....

Travel insurance company & insurance number.....

Special needs regarding your health.....

---

I have provided accurate information and I have read and agree to the Terms & Conditions

Date / Place: \_\_\_\_\_

Signature: \_\_\_\_\_

Our team will do everything at its disposal so that Elevate Her retreat is the special moment you were yearning for.



*Outshine yourself*

If you have any questions, please feel free to email us at [welcome@elevateher.ch](mailto:welcome@elevateher.ch), call Juliana at +41 (0) 79 258 53 20 or [schedule a call](#)



# Elevate Her

## Elevate Her retreat Terms and Conditions

### 1. Contract

Your contract is with Elevate Her retreat, by Cabinet JM, company with registered offices at Boulevard des Tranchées 44, referred to as « we », « our » or « us » in this contract. A binding contract is only entered into when we issue a confirmation invoice. By contacting us to make a booking, you accept that you have the authority to bind all members of your party to these terms and conditions. It is essential that you check the travel details on the confirmation invoice and inform us immediately of any errors.

### 2. Payment for your retreat

A deposit of half of the total retreat price is required at the time of booking. We reserve the right to vary the deposit as appropriate. The balance is due 8 weeks prior to departure. If the booking is made less than 8 weeks before departure, the full amount is due on booking. If any balance remains unpaid, travel documentation will not be issued and we reserve the right to treat your booking as cancelled and apply the cancellation charge set out below. Final retreat details will usually be sent out approximately 1 week before departure.

Payment must be in the currency of the invoice and you are responsible for bank charges. If you choose to pay the balance of your retreat by credit card or debit card, we reserve the right to pass on any charges that we incur in the processing of the payment.

### 3. Information regarding the retreat

Whilst we make every effort to ensure that the information in our website and elsewhere is as accurate as possible, details are often published many months before your retreat takes place. We reserve the right to make changes to the website and elsewhere and any information they contain. You will be informed of any material changes before booking. The Elevate Her team is only responsible for information contained within our own publications and websites. We are specifically not responsible for third party information contained in any other brochures or websites.

### 4. Amendments or cancellations by you

#### i. Amendments

We will do our best to assist you in altering your arrangements after booking but cannot guarantee this will be possible. If alterations can be made, you will be responsible for all extra charges and costs, and we reserve the right to charge a 25CHF administration fee per person plus any applicable charges.

#### ii. Cancellations

All cancellations must be made in writing by the person who made the booking and are effective on the day we receive it. As we incur substantial costs and losses on a cancellation, we will apply the following cancellation charges.

Payment for retreats are managed as either a single payments or as two stage payments.

**Single stage payment** - consists of one payment for the full agreed price of the retreat.

**Two stage payments** - consists of two payments for the full agreed price of the retreat. Typically an initial payment or deposit will be paid on booking followed by a secondary payment for the balance of the retreat.

Where a retreat is paid as a two stage payment, the remaining balance becomes automatically due 8 weeks before the start of the retreat.

## Refund policies

### Single stage payment retreats

Where a retreat has been paid for in full via a single payment, if subsequently cancelled, the following policy applies:

Cancellation date is more than 8 weeks before the start of the retreat: 33% of the amount paid will be retained as a non-refundable deposit. The remaining 67% will be refunded back to the card on which the payment was made.

Cancellation is equal to or less than 8 weeks before the start of the retreat: The full booking becomes non-refundable as such 100% of the amount paid will be retained.

### Two stage payment retreats

Where a retreat has been paid for in full a two payments, if subsequently cancelled, the following policy applies:

Cancellation date is more than 8 weeks before the start of the retreat: The deposit amount will be retained and no further payment will be due.

Cancellation is equal to or less than 8 weeks before the start of the retreat: The remaining balance is due and you will be invoiced for the remaining balance.

## 5. Amendments or cancellations by us

### i. Amendments

It is occasionally necessary for us to make changes to the advertised products and services and we reserve the right to make such changes. In exceptional circumstances, we may have to modify your retreat after booking. If the change is minor, we will do our best to notify you in advance but are not obliged to do so and no compensation is payable. If the change is material (for example, change of date, destination, or to a lower standard of accommodation), we will notify you as soon as practically possible and offer you the choice of (i) accepting the alternative arrangements or (ii) arranging an alternative retreat with us or (iii) cancelling your retreat. Whichever option you choose, we will pay you compensation unless the change has been caused by force majeure or low bookings as defined below if you have paid the balance in full. In the event that only a deposit or partial payment has been made, no compensation will be available.

### ii. Changes during the retreat

If we are unable to provide a significant proportion of your retreat whilst you are away, suitable alternative arrangements will be made for you at no extra cost.

### iii. Cancellation by us

We reserve the right in any circumstances to cancel a retreat. In particular our retreats require a minimum number of at least 80% of the participants to have booked by 30 days before the start date. If this minimum number is not reached by that date we may cancel and refund the money to you.

### iv. Force majeure

Compensation will not be payable in any cases where an amendment, change or cancellation is due to "force majeure", being unusual or unforeseeable events or circumstances beyond our control, the consequences of which neither we nor our suppliers could avoid. These include, but are not limited to, war, threat of war, riot, civil disturbance or strife, terrorist activity (actual or threatened), industrial disputes, technical or maintenance problems with transport, machinery or equipment, power failure, natural or nuclear disaster, fire, flood, drought, adverse weather conditions, levels of water in rivers, pandemics, acts of God, closure of airports, changes of schedules or operational decisions of transport providers.

If you have any questions, please feel free to email us at [welcome@elevateher.ch](mailto:welcome@elevateher.ch), call Juliana at +41 (0) 79 258 53 20 or [schedule a call](#)



# Elevate Her

## v. Duty of care

We reserve the right to cancel a retreat on the grounds of duty of care. In the event of such cancellations being necessary, we will notify you in writing or other electronic means. Such cancellations will be made at our discretion. A full refund of any monies paid will be made.

## 6. Prices

All prices advertised or quoted are per person in Swiss francs unless otherwise shown and are subject to change, up or down, until the booking is concluded.

## 7. Liabilities

i. We and the involved parties such as your Movement Instructor, accept the responsibility for ensuring that the retreats are supplied as described and that the services we are contractually obliged to provide are to a reasonable standard.

ii. We do not accept any liability for cancellations, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, technical problems to transport, staff cancellations, unforeseen changes in your personal circumstances or other events beyond our control.

iii. We and the involved parties, such as your Movement Instructor, are not liable for any injuries you may incur. Movement classes are undertaken at your own risk. We are not liable for any medical or psychiatric conditions, which may develop during or subsequent to the retreat. We are not liable for loss of, or damage to, your personal property.

iv. It is your responsibility to use secure all valuable items. Such items include, but are not limited to: Passports, Visas, travel documentation, money, credit and debit cards, jewelry and electronic goods. We accept no liability for loss or damage to such items, whilst attending the retreat.

## 8. Travel arrangements

All travel arrangements are your responsibility and at your own cost. We shall not be held liable for any consequences arising from delays or cancellations in any of the companies you may have made arrangements with, or for any irregularities in your documentation required for travel. Transfers to/from the retreat are at your own cost, unless otherwise specified.

It is your responsibility to ensure that all necessary passports are machine-readable. If your passport is not issued by a Schengen zone country, it must have a validity of at least six months from your scheduled return date and you should also ensure that all necessary visas, vaccinations and other health documents are in order.

## 9. Travel insurance

Your retreat with us does NOT include travel insurance and it is your responsibility to ensure you have adequate insurance cover. In accordance with normal industry practice, we will require you to have adequate travel insurance to provide accident and medical cover before your depart. Such insurance should ideally be valid from the date of booking, be valid throughout the retreat duration and financially cover any probable loss through cancellation, amendment, accident or health related problems. You should ensure you are covered for all activities you are planning on your retreat.

## 10. Your health

i. It is your responsibility to let your Movement Instructor know if you have any injuries and to be mindful at all times of your own body's capability during the retreat. If you experience any injury or discomfort during any activity during the retreat, then you must desist immediately.

ii. It is also your responsibility to consult a doctor to check that you are sufficiently fit and healthy to undertake yoga classes and other physical activities that you may choose to do whilst on the retreat.

iii. Please advise Your Movement Instructor and Elevate Her retreat of any mental or physical health conditions and dietary requirements before you book. If you have health conditions and dietary requirements that may be affected by the activities offered on our retreats we reserve the right to advise you to desist and in the interests of your wellbeing, or others, we may decline your stay at our retreats.

iv. Whilst all measures are taken to ensure a high standard of health and safety, the property is situated in the countryside where the land is uneven and we and the involved parties, such as your Movement Instructor shall not be responsible for any injuries caused by uneven terrain.

v. Women who are 12 to 28 weeks pregnant should provide a letter from their health practitioner specifying that they are fit to travel and able to engage in the activities that we provide. They should hand over the letter to their Movement Instructor. We would prefer pregnant women to have done already yoga before they arrive.

## 11. Special requests

Whilst we will endeavour to comply with any special requests such as diets and room requirements, we can only do so on a "goodwill" basis.

Such requests are usually provided at the discretion of the relevant supplier, thus we cannot guarantee availability and cannot be held responsible if they are not provided.

## 12. Jurisdiction

This contract is governed by Swiss Law and is subject to the exclusive jurisdiction of the Confédération Helvétique.

## 13. Data protection policy

In order for us to process your booking we need to store and record your information, including data as supplied. For further information, contact us.

## 14. Booking confirmation

Your retreat booking will be confirmed upon receipt of:

1) Payment of a deposit - in the event that your booking is received more than 8 weeks prior before the commencement date of the retreat.

2) Receipt of full balance - in the event that your booking is received 8 weeks or less prior to the commencement date of the retreat.

In the event of only a deposit payment, your retreat booking should be considered provisional until the full balance of the retreat has been paid and we have received your completed booking form. For further details regarding payment, refer to 2. Payment for your retreat

## 15. Registered company address

The quickest way to get in touch with us is via email at [welcome@elevateher.ch](mailto:welcome@elevateher.ch).

Registered address:

Elevate Her retreat, by Cabinet JM

Juliana Mordant

Boulevard des tranchées 44

1206 Genève

[welcome@elevateher.ch](mailto:welcome@elevateher.ch)

+41(0)79 258 53 20

If you have any questions, please feel free to email us at [welcome@elevateher.ch](mailto:welcome@elevateher.ch), call Juliana at +41 (0) 79 258 53 20 or [schedule a call](#)